



「HIGH DEFINITION」<sup>®</sup>  
BOUTIQUE

TERMS AND CONDITIONS

We advise all of our clients to read through the clinic terms and conditions before making a booking.

These are put in place to safeguard the High Definition Beauty Boutique and to ensure the best standards of service is offered to each of our clients. In booking an appointment you are agreeing to the High Definition Beauty Boutiques terms and conditions stated below.

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CANCELLATION POLICY

We remind clients that in order to change or cancel an appointment, details of such must be passed to us at least 24 hours prior to your appointment [NOTICE PERIOD]. Cancellation of appointments must be made via the phone; we do not accept any cancellations via email or text.

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MISSED APPOINTMENTS

All missed or cancelled appointments (which do not adhere to the Notice Period) will lose any deposit paid or incur a set £10 charge to their account. All account debts must be paid on your next visit to the High Definition Beauty Boutique before further appointments can take place. This charge has been put in place to give the High Definition Beauty Boutique the best opportunity to accommodate other clients needing appointments at busy periods.

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MULTIPLE BOOKING APPOINTMENTS

All multiple bookings for treatments lasting over an hour at peak times may require a compulsory £15 deposit at the time of booking to confirm your appointment whether via phone or in person. The deposit will be discounted from your final bill at the time of your appointment. Please note, this deposit is non-refundable should your appointment not be cancelled in line with our Notice Period.

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DEPOSITS

A 50% deposit will be charged to secure any permanent make up procedures

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ARRIVAL TIME

We ask that all clients arrive 10 minutes prior to your appointment.

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CONSENT / CONSULTATION FORMS

A number of our treatments will require you to fill out a consent form prior to the treatment procedure. This will be filed for future reference and treated with the utmost confidence in line with the DPA 1998.

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NOISE LEVELS

We ask all of our clients to keep noise to a minimum during your visit and insist that all mobiles are switched to 'silent' for the consideration of other clients receiving relaxing treatments nearby.

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CHILDREN

For insurance reasons and the comfort of other clients, we have a strict "no children" policy at the High Definition Beauty Boutique. We cannot accept any responsibility for a child's welfare so for the safety of staff, the Boutique, and the child we ask our clients not to bring young children onto the premises (below the age of 13 years).

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TARIFF

We reserve the right to amend, modify and alter the tariff for individual treatments and packages without prior notice to our clients.

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TECHNICIAN REQUEST

We always endeavor to book client appointments with the technician of their choice, however we cannot guarantee this. We will do our utmost to notify the client prior to their appointment should any changes occur or should their requested technician become unavailable. Despite this, our Notice Period must always be observed should you wish to change or cancel your appointment for any reason.

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GIFT VOUCHERS

High Definition gift vouchers can only be accepted from the same High Definition Beauty Boutique from which they are issued and are redeemable against retail products and High Definition treatments. Gift vouchers cannot be redeemed against any treatments performed by visiting practitioners.